Moxa SoftDVR™ Lite/Pro

User's Manual

www.moxa.com/product

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SoftDVR[™] Lite/Pro User's Manual

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Before getting started

Before using Moxa SoftDVRTM Pro/Lite IP Surveillance Software, pay attention to the following items.

After opening the box, compare the contents of the box with the Package Checklist in Chapter 1 . Notify your sales representative if any of the items is missing or damaged.
To prevent damage or problems caused by improper usage, review System Requirements in Chapter 1 and read Chapter 2 before installing SoftDVR TM .
If you experience a system error and the system takes a long time to recover, re-insall the software, or call our technical support for assistance.

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Introduction

Moxa SoftDVRTM Pro IP Surveillance Software is designed for IP Surveillance systems that use Moxa VPort Series Video Servers as the Distributed Video Networking solution. System integrators can use Moxa SoftDVRTM to integrate other applications, such as I/O sensors and alarms with CCTV systems, over an IP-based network.

The following topics are covered in this chapter:

- □ Overview
- **□** Product Features
 - ➤ Administrative and Video Server Control
 - Viewing
 - Recording
 - ➤ Alarm
- **□** Typical Application
- **□** System Requirements
 - ➤ SoftDVRTM Pro
 - ➤ SoftDVRTM Lite

Overview

Moxa SoftDVRTM Pro IP Surveillance Software is designed for IP Surveillance systems that use Moxa VPort Series Video Servers and IP cameras as the Distributed Video Networking solution. With the help of Moxa SoftDVRTM, system integrators can seamlessly integrate other applications, such as I/O Sensors and Alarms, with CCTV Systems over an IP-based network.

Note that Moxa SoftDVRTM Lite, which provides basic viewing, camera control, recording, and system management on a single PC, is bundled free with Moxa VPort Series Video Servers and IP Cameras. You may also download the software from Moxa's website at http://web4.moxa.com/support/download.asp. When using SoftDVRTM Lite, a maximum of 4 cameras can be monitored at one time, and only 1 viewing format is supported.

Versatile viewing formats

Up to 16 cameras can be added to each SoftDVRTM Pro system, and users can set the viewing format to view 1, 4, 6, 8, 9, 13, or 16 cameras on one screen to meet different viewing requirements.

Remote Access from a standard browser

Moxa SoftDVRTM Pro is designed as a client/server-based system with network connectivity for clients. It can be remotely accessed by using any standard web browser to view and playback video images.

Recording & Storing over the Ethernet/Internet

Administrators can set up the video recording actions for Moxa SoftDVRTM Pro in round-the-clock or event-triggered mode. All recorded video files are in AVI format, and can be saved to the hard disk of a local PC or a network storage server, such as NAS, RAID, etc.

Scheduling jobs for recording and remote services

For intelligent surveillance requirements, Moxa SoftDVRTM Pro provides a job scheduling function. Administrators can set up the time schedule of remote services and recording actions for each camera to manage the system performance and network traffic efficiently.

Alarm messages triggered and sent by events

Moxa SoftDVRTM Pro is equipped with auto-alarm triggering and transmitting functions to make the IP surveillance system more intelligent. Alarms can be triggered by VMD, video failure, communication failure, system errors, storage failure, storage full, GPI, and then sent by email or GPO, or can trigger the PTZ camera to a preset position.

Advanced VMD (Video Motion Detection)

Moxa SoftDVR $^{\text{TM}}$ Pro provides advanced area-selectable VMD (Video Motion Detection) for setting up an intelligent video surveillance system. By separating the image into 20 x 32 small areas, administrators can choose a target area and fine tune the VMD sensitivity.

Flexible I/O management for external devices

Moxa SoftDVRTM Pro has 4 DI and 2 DO signal management functions. By setting up triggering conditions and the behavior of DI/DO devices, such as sensors or alarms, administrators can build an automatic video surveillance system that combines environmental control and monitoring functions.

Video Server Configuration and System Management

Moxa SoftDVRTM Pro can configure VPort Series Video Servers directly. In addition, user privilege management is provided for system administrators to set up viewing and camera control privileges, system operation, and remote access for each user.

E-map for convenient camera management

Administrators can use the E-map to lay out cameras.

Product Features

Administrative and Video Server Control

- Supports Moxa VPort Series Video Server and IP Cameras.
- Independent configuration of each camera's name, video quality, and video resolution
- Supports remote firmware upgrade
- User level protection by password (maximum 32 users)
- Supports PTZ camera controls
- Automatic resumption of viewing and recording after system reboot
- Easy camera management using your own e-map

Viewing

- Supports 1, 4, 6, 8, 9, 10, 13, 16 camera viewing formats (maximum of 16 cameras in the list)
- Zoom-in/Zoom-out function for individual cameras when playing back images
- Synchoronized video/audio viewing and recording (for VPort MPEG4 products)
- Triggered camera activation and recording, by schedule or event
- Historical playback by time or event
- JPEG snapshots in playback mode for printing or to save as evidence
- Image adjustment of snapshot image, including contrast, brightness, sharpness, blur, and greyscale

Recording

- Recording can be triggered in round-the-clock, VMD (Video Motion Detection), or digital input mode
- Recorded video format can be selected as adjustable FPS MJPEG, or MPEG4 standard, for VPort MJPEG products
- Record video in AVI format—compatible with popular media players
- Recorded video files can be stored on a local PC or Windows-based networked storage server
- Save a vast amount of storage space by using MPEG4 compression to record video files
- Dynamically adjust recording frame rate over the LAN/Internet to match the real frame transmit speed to keep the video synchronized with the actual time
- Recyclable override of hard disk space in FIFO (First-In-First-Out) sequence

Alarm

- Independently configurable Video Motion Detection (VMD) for each camera
- Selectable VMD area for each camera
- Multiple-trigger alarm—VMD, video failure, communication failure, system fault, storage failure, storage full, or GPI
- Multiple alarm response—send email or GPO, sound an alarm, or trigger a PTZ camera to a
 preset position

NOTE

SoftDVRTM Lite differs from SoftDVRTM Pro in the followings ways:

- 1. SoftDVRTM Lite only supports 1- to 4-ch (quad) viewing format (max. of 4 cameras).
- 2. SoftDVRTM Lite has no remote service, such as viewing from a web browser or storing on a networked hard disk.
- 3. SoftDVRTM Lite's VMD uses full image comparison
- 4. SoftDVRTM Lite does not support I/O sensor & alarm management for alarm messages.

Typical Application



System Requirements

SoftDVR™ Pro

- 1. MS Windows XP recommended
- 2. Intel Dual Core, 2.0GHz or above
- 3. At least 1 GB of SDRAM
- 4. Nvidia GeForce or ATI TNT2 graphic card with 32 MB display memory or above
- 5. DirectX 9.0C or above

SoftDVR™ Lite

- 1. MS Windows XP recommended
- 2. Intel Pentium 4, 2.4 GHz HT(Hyper-Threading) or above
- 3. At least 512 MB of SDRAM
- 4. Nvidia GeForce or ATI TNT2 graphics card with 32 MB display memory or above
- 5. DirectX 9.0 or above

Getting Started

This chapter includes information about how to install SoftDVR $^{\text{TM}}$ Pro and SoftDVR $^{\text{TM}}$ Lite.			
The following topics are covered:			
Software Installation			
➤ Moxa SoftDVR TM Pro Installation			
□ USB KEY Pro			

Software Installation

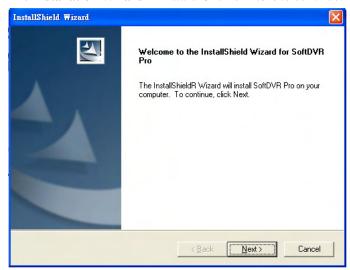
Moxa SoftDVR™ Pro Installation

Before Installing the Software

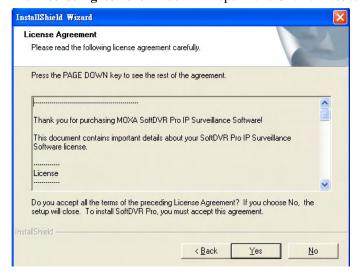
- 1. Make sure that DirectX 9.0C or above is installed on your PC.
- 2. Insert the enclosed CD.
- 3. Run MSDE.exe to install SQL service database management.
- 4. After installing SQL Service, run SoftDVRPro.exe to install the SoftDVR Pro.

Starting the Installation

1. The **Installation Wizard** will start. Click on **Next** to continue.



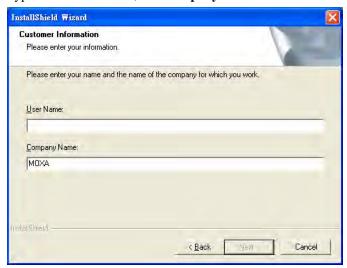
2. The License Agreement window will open next. Click on Yes to continue.



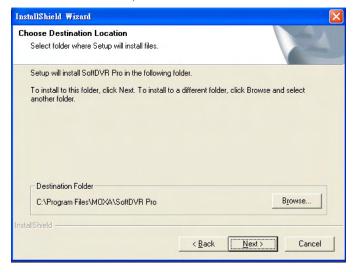
3. Insert the USB KEY when the Information pop-up window appears. The USB Key pro can be found in the product box.



4. Type in the User Name, and Company Name.



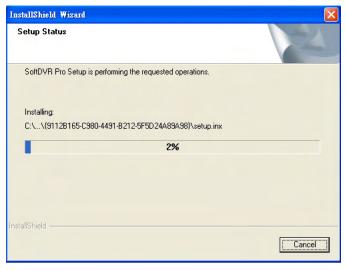
5. The **Choose Destination Location** window will open next. Select the folder you wish to install SoftDVRTM Pro, and then click on **Next** to continue.



6. The **Select Program Folder** window will open next. Create or select a program folder for SoftDVR Pro, then click on **Next** to continue.

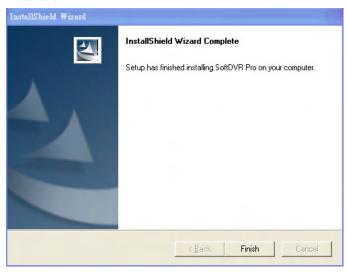


7. The wizard will start the installation process. When the digital signature request window appears, click on **Continue Anyway** to proceed with the installation.





8. The **InstallShield Wizard Complete** window will open next. Click on **Finish** to complete the installation.



USB KEY Pro

The "Key Pro" located in your CD box must be plugged into your computer's USB port to enable Soft DVR Pro to operate correctly. The driver is installed automatically when installing SoftDVR Pro.



NOTE

This Key Pro protects the SoftDVRTM Pro license and will not influence the normal function of the PC or Server.

Using SoftDVR™ Pro/Lite for the First Time

To launch the SoftDVR Pro program, click on **Start > Program Files > SoftDVR Pro**. You will be required to log in. The default administrator name is **admin** or **administrator**. Leave the password field blank.



After clicking on OK, the main page will open. The resolution is 1024×768 , without any video image. Click on the Application Settings button to set up the VPort and cameras.

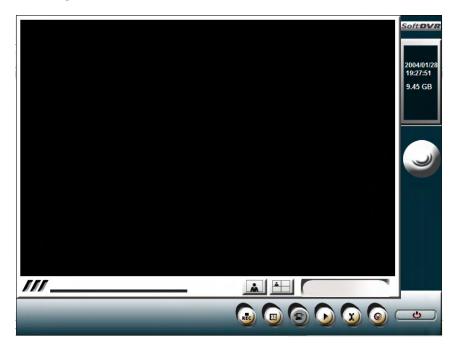
NOTE

SoftDVRTM Pro and SoftDVRTM Lite can be installed on the same PC or server, but you should not run the two programs at the same time. Doing so may cause the programs to crash.

Main Page of SoftDVRTM Pro (Resolution: 1024 x 768)



Main Page of SoftDVRTM Lite (Resolution: 800 x 600)



General Operation

This chapter includes information about SoftDVRTM Pro's general operation.

The following topics are covered:

□ Authentication

□ Functions

- > Camera Window
- Viewing Formats
- > Camera Actions
- Recording
- ➤ Scheduling
- ➤ Remote Service
- > Playback
- ➤ Application Settings
- > Camera Map
- ➤ Camera and Alarm Actions Log Window (SoftDVRTM Pro only)
- > Repair Database
- ➤ Alarm History (SoftDVRTM Pro only)
- ➤ Uninstall

Authentication

If administrator or user management has been configured in the **User Management** mode, an authentication request will appear when accessing SoftDVRTM Pro. For administrators, enter the user name as **admin** or **administrator**, and then enter the password that you set up. Other users should type the given user name and password.

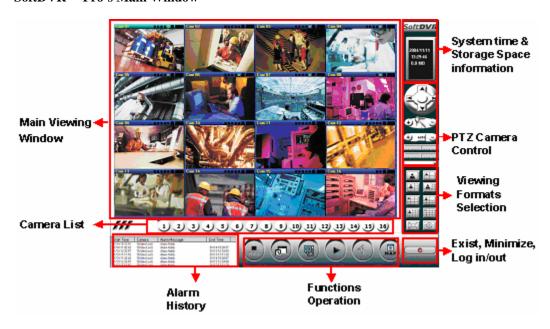


Administrators and users can directly use the Logout/Login function via the Exit/Minimize button located on the bottom right corner of the main page to exit/access SoftDVRTM Pro.

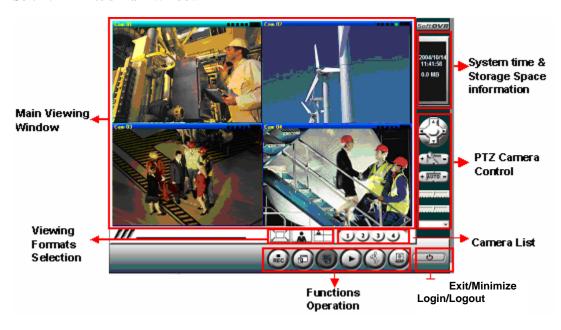


Functions

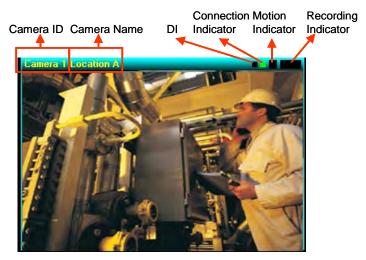
SoftDVRTM Pro's Main Window



SoftDVRTM Lite's Main Window



Camera Window



For each camera window, some information is shown above the video image.

Camera ID: This ID is based on the order in which the cameras are added. There are between 1 and 16 IDs when using SoftDVR Pro, and between 1 and 4 when using SoftDVR Lite.

Camera Name: The camera name is set up in the Camera/Device setting section. For details, refer to the Chapter 4, Application Settings.

DI: Small boxes are used to show the status of the DI. For example, if VPort 2310 and VPort 2110 are used, you will see 1 box in this location to show DI1, and there will be 4 boxes when using VPort 2140 to show DI1, DI2, DI3, and DI4. The box will turn green if the DI is linked.

Connection Indicator: This box shows the status of the video signal received by SoftDVR. When the video signal is received continuously, this box will blink green.

Motion Indicator: This box shows if the Video Motion Detection is triggered or not. When it is triggered, a red "M" will appear in the box.

Recording Indicator: A red "REC" will appear in this box if images are being recorded.

NOTE

For some VPort products, such as VPort 2100 series MJPEG video servers, enable the **Text on Video** function to show text in the left corner of the video image.

Viewing Formats

SoftDVR™ Pro supports 8 viewing formats: 1, 4, 6, 8, 9, 10, 13, or 16 channels on the screen. Use the **Camera View** buttons to change the viewing format easily. In addition, **Full Screen** and **Camera Scan** are provided for customized viewing.

When viewing video images, users can click on images directly to enlarge or reduce the size of the image.

Camera View Buttons

















Full Screen View Button



Camera Scan



SoftDVRTM Lite only supports 2 viewing formats, 1- and 4-channel. This is because SoftDVRTM Lite can only show images from a maximum of 4 cameras. Furthermore, there are no Full Screen View and Camera Scan buttons, although the Camera View buttons are clearly visible at the bottom of the Main Window.

NOTE

To identify which camera's image is shown on a multi-view screen, set up a camera ID in Application Setting/Device/Camera Setting when you add a new camera, and click the Camera ID in the Camera Caption area in Application Setting/General Setting.

Camera Actions

A Camera Selection List located at the bottom of the Main Window allows users to select a camera by clicking on the camera ID buttons to see actions for the selected camera.

Camera ID Buttons

Cameras are identified by numbers from 1 to 16.



Camera Display

Cumera Display				
1)	A white Camera ID Button indicates that the camera is live.			
1	A red Camera ID Button indicates that the camera is not connected.			

PTZ Camera Control Buttons

Users can use the following buttons to control or operate the cameras. If a camera is equipped with PTZ control, the PTZ operation button will be shown on the right side of the Main Window.













PAN/TILT

ZOOM

FOCUS

PAN Speed

TILT Speed Preset Location

Recording

Administrators can use the following recording buttons to start recording.





Recording inactive Recording active

There are 3 recording modes. Different modes can be used simultaneously with different cameras.

- Round-the-clock: records all the time.
- **Motion detect**: records only when VMD is triggered.
- **DI Input**: records when DI sensors are triggered.

Administrators can select the recording mode on the Application Setting/Recording page.

Scheduling

To activate the scheduling function, click on the following Scheduling buttons.





Scheduling inactive Scheduling active

The Scheduling function supports the following 5 features:

- 1. Set up a Weekly Schedule or Dedicated Schedule
- 2. Action items include recording and remote service
- 3. Camera selectable
- 4. Details of scheduling tasks are described in the task remarks.
- 5. An editable scheduling task list is provided.

Administrators can set up scheduling tasks on the **Application Setting/Scheduling** page.

NOTE

A Scheduling job also includes recording and remote service. For this reason, the Recording and Remote Service buttons on the Main Window will turn dark to disable the recording and remote service function when the **Scheduling** function is active. This is to avoid conflicts caused by the scheduling task and the manual operation of recording and remote service.

Remote Service

SoftDVRTM Pro has a remote service function that allows clients to access SoftDVRTM Pro from a remote site. Administrators can activate the Remote Service function to let clients view real-time video images and play back recorded files. Clients can type the http://IP address of SoftDVRTM Pro's server in the address input box of a web browser to use the Remote Service function.





Remote Service inactive

Remote Service active

The **Remote Service** function serves the following purposes:

- 1. To view real-time video images of each camera
- 2. To view playback of historical recorded files
- 3. To use PTZ camera control

Steps to access SoftDVRTM Pro's web service

- 1. Type http://IP:Port in the address line of the web browser, where IP is the IP address of SoftDVRTM Pro's web server, and Port is the web server's TCP port number (e.g., http://192.168.2.1:82). You do not need to type the web server's TCP port number if the web server is the same as the system default setting.
- 2. Enter the user name and password when prompted.
- 3. The main page will open next.



Administrators can set up user privileges to the **Remote Service** in the **Application Setting/User Management** page.

Moxa SoftDVRTM Lite IP Surveillance Software is a PC version for use on a single PC. The **Remote Service** function will be disabled on the Main Window.

Remote Service provides clients with remote accessibility to SoftDVRTM Pro. However, since a lot of system resources are needed for SoftDVRTM Pro's viewing and recording functions, the video rate performance of remote service is greatly influenced by the number of cameras in the SoftDVRTM Pro system, the network bandwidth, and how many users access the SoftDVRTM Pro server at the same time.

NOTE To play back a recorded video from a client PC via another media player, clients must download **SoftDVRCodec.exe** first to install MPEG4 video codec.



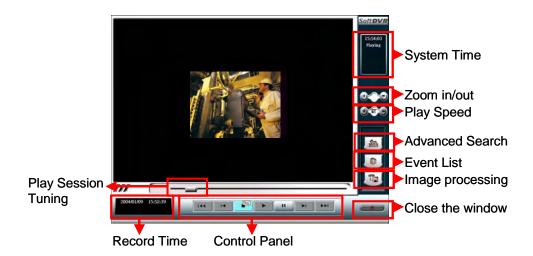
Download the MPEG4 video codec

Playback

Administrators and users with authorization can view the playback of historical recorded files via the **Playback** function. To activate the **Playback** function, click on the **Playback** button on the Main Window. A **Security Playback** window will open to play back recorded files.



Playback

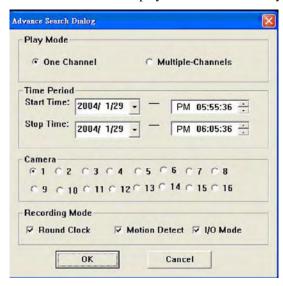


Steps for using the Playback function

1. Use Advanced Search or Event List to search for historical recorded files.

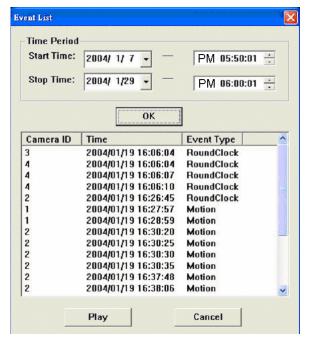
Advanced Search

Based on time intervals and camera numbers, users can search for recorded files to play and review. Click on **OK** to play recorded files directly.



Event List

SoftDVRTM Pro/Lite has 3 recording actions. For this reason, Event List enables users to search for recorded files by event. When the system finishes searching, you can select the recorded files you wish to review.



2. Use the buttons on the Control Panel to perform operations.

Button	Name	Description
144	Home	Go to the beginning of the video
*	Previous	Go to the previous video frame
	Stop	Stop playing the video
	Play	Play the video
	Pause	Pause the video
►I	Next	Go to the next video frame
>> 1	End	Go to the end of the video

NOTE The **Home, Previous, Next,** and **End** buttons only work while the video is paused. While the video is in the middle of playback, only the **Stop** and **Pause** buttons may be used.

3. You can use Zoom In/Out, Play Speed, Image Processing, and Play Section Tuning functions for advanced operations. Some additional information is also shown in this window. System Time indicates current time. Record Time shows the duration of the file that is playing

Image Processing

Users can take JPEG snapshots by using the **Image Processing** function when a recorded file is in playback mode. The snapshot window will open for you to edit, save, and print the JPEG snapshot.



Zoom In/Out

Enlarge or reduce the size of the video image.

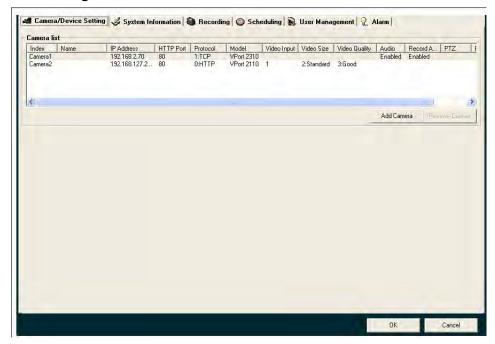
Play Speed

Increase the playing speed of the video playback (disabled while video is paused or in the middle of playback).

Play Section Tuning

Jump to a specific frame in the video file with the slider while the video is paused.

Application Settings



There are 6 major configuration categories for SoftDVRTM Pro, and 5 for SoftDVRTM Lite (SoftDVRTM Lite does not have an **Alarm** category.)

- Camera/Device Setting: Administrators must configure Moxa VPort Series Video Servers
 and cameras to acquire video images before using the functions provided by Moxa SoftDVRTM
 Pro/Lite.
- 2. **System Information**: From the **General Setting** page, administrators can configure the SoftDVRTM Pro/Lite server's host name, the start-up status, storage disk locations, camera captions, camera displays, email addresses to send alarms to, and camera scanning intervals.
- 3. **Recording**: There are 2 major sections on the **Recording** page. One is the recording setting for each camera, and the other is VMD settings.
- 4. **Scheduling**: Administrators can set up the time period, weekday, tasks, and camera enabling on this page.
- 5. **User Management**: e administrator's password and user listis configured on this page, and in the user list, which can include up to 32 users. Administrators can also configure camera operation and remote service for each user on this page.
- 6. Alarm: SoftDVRTM Pro provides an advanced alarm-triggering system to help system integrators build an intelligent video surveillance system based on environmental conditions. VPort Series Video Servers have a DI/DO design that can connect to devices, allowing administrators to set up a complex alarm system by integrating cameras, PTZ control VMD, DI sensors, recording actions, DO alarms, email, and alert sounds.

For more details about Application Settings, refer to the next chapter.

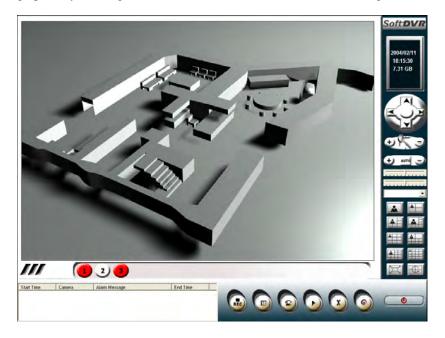
Camera Map

SoftDVRTM Pro/Lite provides a graphic E-map function for camera management. Administrators can import a layout image and place the cameras on the image for easy management of the number of cameras.



Camera Map

To activate this function, click on the **Camera Map** button. A window will open to show the graphic layout image. Administrators can use this function to manage the cameras easily.



Users can use 2 kinds of functions to customize the camera E-map. Click on the left mouse button and then choose either **Background** or **Add camera**.

- 1. **Background**: Administrators can import layout images with different formats, such as JPEG, Bitmap, GIF, etc.
- 2. **Add camera**: A window will open for administrators to configure a new camera. You can set up warning conditions, including Image Lost and Motion Detected, and the direction that the camera is facing. When a selected warning condition occurs, the number of that camera will flash to attract your attention.



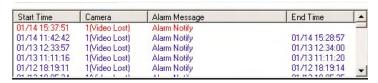
After configuring the cameras, four options will appear in the selection list when you click on a camera: **Setting Camera**, **Remove Camera**, **Move Camera**, and **Show Image**.

- 1. **Setting Camera**: Selecting this option will open that camera's configuration window.
- 2. **Remove Camera**: Selecting this option will delete that camera.
- 3. **Move Camera**: Selecting this option will move that camera to the desired position. Click on this option again to locate the camera.

Show Image: Selecting this option will go back to the Main Page, and video images from that camera will be shown in the window.

Camera and Alarm Actions Log Window (SoftDVR™ Pro only)

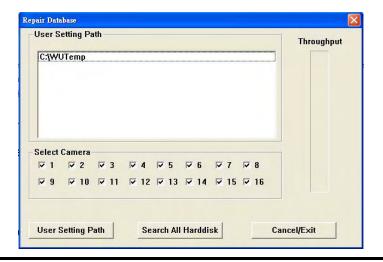
The Camera and Alarm Actions Log window is located in the bottom left corner of the Main Window. The log window shows the camera and alarm actions history, and provides information to users about how the camera and the alarm system work.



Repair Database

SoftDVRTM Lite/Pro provides a **Repair Database** function to re-organize recorded file database. Repairing file information can increase the search and playback speed.

- 1. Select the camera and the hard disk needed to be repaired.
- 2. Click on **User Setting Path** to start the repair process.

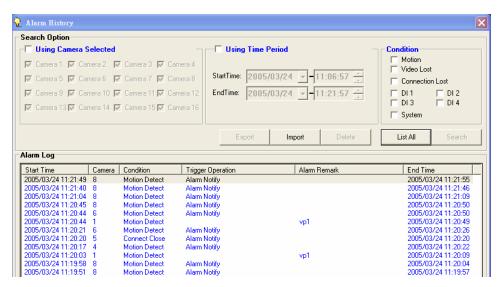


NOTE

If a storage path has not been set on the **Application Setting/General Setting** page, the path will not appear in the **Repair Database** windows.

Alarm History (SoftDVR™ Pro only)

The Alarm History function allows administrators to perform a quick search for an alarm record by **Camera**, **Time Period**, or **Alarm Condition**.



Uninstall

To remove SoftDVR Pro/Lite, use the **Uninstall** function in the SoftDVR Pro program list to uninstall it.

NOTE

The Un-installation process only removes the main files of SoftDVR Pro/Lite. The system settings and database will be kept in Program File/Moxa/SoftDVR Pro or SoftDVR Lite folder. To remove this software completely, just delete this folder.

Application Settings

This chapter includes information about how to configure system settings. There are 6 major setting categories for SoftDVRTM Pro, and 5 for SoftDVRTM Lite (SoftDVRTM Lite does not have an **Alarm** category). Administrators should read this chapter carefully in order to set up an IP surveillance system properly.

The following topics are covered in this chapter:

□ Camera/Device Settings

- ➤ Adding a New Camera
- > Removing a Camera
- ➤ Modifying a Camera's Settings
- Configuring Video Server and Upgrading Firmware

□ System Information

- ➤ Host Name
- > Auto Execution Settings
- > Camera Caption
- ➤ Adding/Removing Storage Hard Disks
- ➤ E-mail Settings for transmitting event alarms
- ➤ Auto Login Setting
- ➤ Connection Retry (SoftDVRTM Pro only)
- ➤ Process Priority (SoftDVRTM Pro only)
- ➤ Web Service Settings (SoftDVRTM Pro only)
- ➤ Camera Scan Interval Settings (SoftDVRTM Pro only)

□ Recording

Setting up a Recording Action

☐ Scheduling

Setting up a Scheduling Task

□ User Management

- ➤ Administrator's Account
- > Adding a New User
- ➤ Modifying User Privilege
- Removing a User

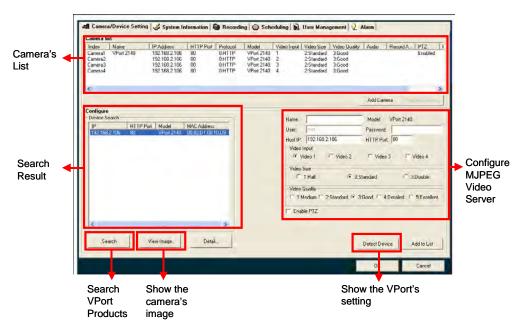
☐ Alarm (SoftDVRTM Pro only)

- > Adding a New Alarm
- ➤ Modifying an Alarm's Settings
- Removing an Alarm

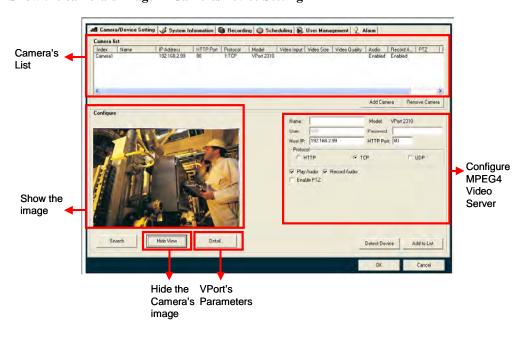
Camera/Device Settings

This is the first step to set up a Moxa VPort Series Video Server in SoftDVRTM Pro/Lite. All of the video surveillance functions are based on your configuration.

Search VPort products in Camera/Device Setting



Show the camera's image in Camera/Device Setting



Adding a New Camera

To add a new camera, administrators can click the **Add Camera** button and then the configuration information window will be shown below the camera list.

Step 1: Setting up a VPort

You may use one of two methods to set up VPort products to add a new camera. One method is to search automatically for VPorts on the LAN, and the other is to set up each VPort manually.

Search for VPort products automatically on the LAN:

Click the **Search** button to cause SoftDVR to start searching for all VPorts on the LAN. Information shown in the search result is the **MAC address**, **IP address**, and model name. Click on a particular VPort to display the basic configuration of the VPort product.

NOTE

Firmware version 1.0.6 of VPort 2110 and VPort 2140 do not support the broadcast function and cannot be searched for automatically by SoftDVR Pro. These servers must be set up manually.

Set up each VPort manually:

If the VPort cannot be searched for by SoftDVR (e.g., VPort 2100 series firmware version 1.0.6), or the VPort is on the WAN, you must set up the VPort manually. Input the IP address of this VPort and the root password, and then click **Detect Device**. SoftDVR will check if this VPort is valid or not, and then the VPort's configuration will appear.

Step 2: Configuring a VPort

Based on the VPort's model, it is different for the items being configured. Some basic settings need to be set up first: Camera Name (32 bytes max.), User Name, Host IP (18 bytes max.), password (16 bytes max.), and HTTP port. The following examples are for VPort 2110, VPort 2140, and VPort 2310 video servers.

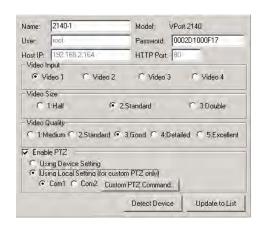
NOTE

For VPort 2000 series Video Servers, the user name is **root**. The user name cannot be changed since the administrator should have all the administration privileges for configuring VPort.

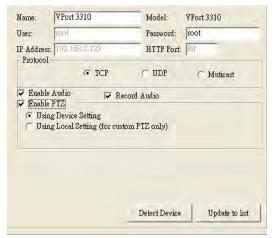


VPort 2100 series MJPEG Video Server Configuration

- Video Input: Only 1 video input for VPort 2110.
- Video Size: 3 sizes (resolutions) can be chosen—Half, Standard, and Double.
- 3. **Video Quality**: 5 quality levels can be chosen—Medium, Standard, Good, Detailed, and Excellent.
- 4. For using a PTZ camera, administrators should check the **Enable PTZ** box. Two options are shown for setting up a PTZ camera:
 - a. Using Device Setting: If the PTZ camera has been set up in VPort, choosing this function can directly set up the PTZ camera in SoftDVR.







- b. Using Local Setting (for custom PTZ only): SoftDVR can be used to customize a PTZ camera if your PTZ camera is not in VPort's support list.
- For other VPort settings, administrators can click the **Detail** for setting up the VPort's parameters.

VPort 2310 MPEG4 Video Server Configuration

- 1. **Protocol**: For VPort 2310, administrators can choose which transmission protocol can be used. For TCP protocol, SoftDVR can transmit video and audio at the same time; For HTTP protocol, only video can be transmitted.
- Play Audio and Record Audio: Administrators can decide how to use the audio in SoftDVR.
- 3. For using a PTZ camera, administrators should check the **Enable PTZ** box. The settings are the same as VPort 2100 series MJPEG video servers.
- 4. For other VPort settings, administrators can click the **Detail** for setting up the VPort's parameters in SoftDVR Pro.

VPort 3310 MPEG4 Video Server Configuration

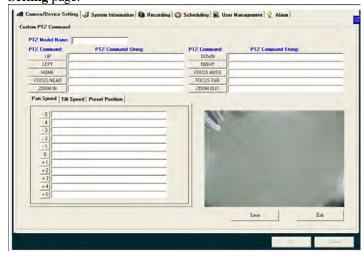
- 1. **Protocol**: For VPort 3310, administrators can choose which transmission protocol can be used. There are 3 protocols chose from: TCP, UDP and Multicast.
- 2. **Play Audio and Record Audio:** Administrators can decide how to use the audio in SoftDVR.
- 3. For using a PTZ camera, administrators should check the **Enable PTZ** box.
- 4. For other VPort settings, administrators can click the **Detail** for setting up the VPort's parameters in SoftDVR Pro.

NOTE Video Size (Resolution) Selection for VPort 2100 Series

	Half	Standard	Double
NTSC	176 x 112	352 x 240	704 x 480
PAL	176 x 144	352 x 288	704 x 576

NOTE How to set up a custom PTZ camera:

Click on **Custom PTZ Command**. A window will open for programming the custom camera PTZ control by using PTZ control protocols provided by the PTZ camera's manufacturer. Click on **Save** to save programming data, and then click on **Exit** to return to the **Camera/Device Setting** page.



Step 3: Show the video image to see if the VPort's settings are correct

When the settings of a VPort product are complete, administrators can click on View Image to see if the camera's settings are correct.

Step 4: Update the Camera List

After configuring all settings of a VPort, click on Update List to add this camera to the camera list.

Step 5: Save the settings in SoftDVR Pro

Click on OK to save camera/device settings to SoftDVR. The system will return to the SoftDVR's main window.

Removing a Camera

To remove a camera, select the camera you wish to remove, and then click on **Remove Camera**. Click on **OK** to save the modifications and return to the SoftDVR main window.

Modifying a Camera's Settings

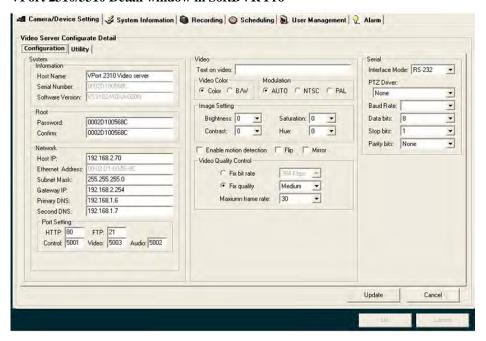
Administrators may want to change the settings of a camera or of A VPort. To do so, click on a camera in the camera list and click on it. The configuration information for this camera or VPort will be listed. For the description of each setting, refer to the **Adding a New Camera** section above.

After updating the modifications into the camera list, click on \mathbf{OK} to save the modifications and return to the SoftDVR main window.

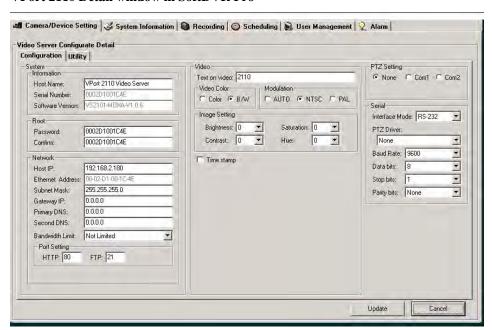
Configuring Video Server and Upgrading Firmware

When using SoftDVRTM Lite/Pro, administrators can click on **Detail** to view VPort's parameters, but only SoftDVR Pro has the update function to change VPort's settings.

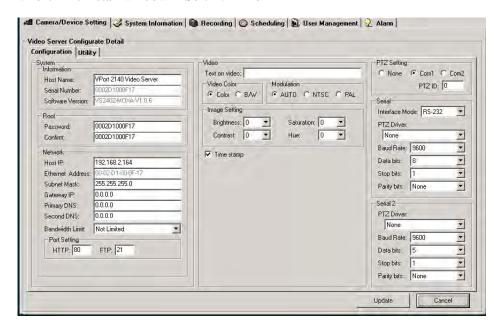
VPort 2310/3310 Detail window in SoftDVR Pro



VPort 2110 Detail window in SoftDVR Pro

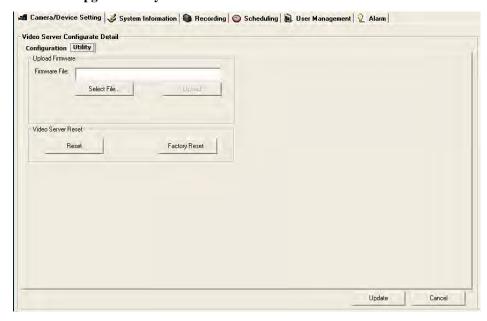


VPort 2140 Detail window in SoftDVR Pro



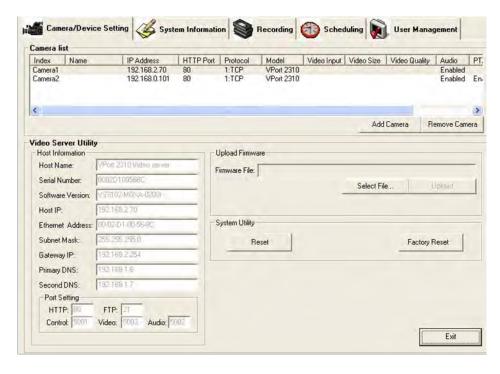
Administrators can use the upgrade firmware utility in SoftDVR Pro to upgrade VPort's firmware remotely. Note that the VPort parameters that are greyed out in the Detail window cannot be configured through SoftDVR Pro.

Firmware Upgrade utility in SoftDVR Pro



SoftDVR Lite does not support configuring **VPort products**. When using SoftDVR Lite, some system information can be viewed, but cannot be changed.

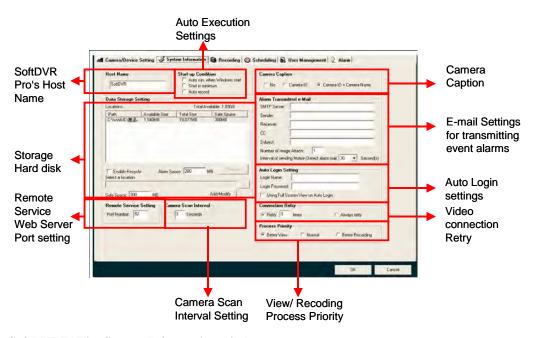
Detail window in SoftDVR Lite



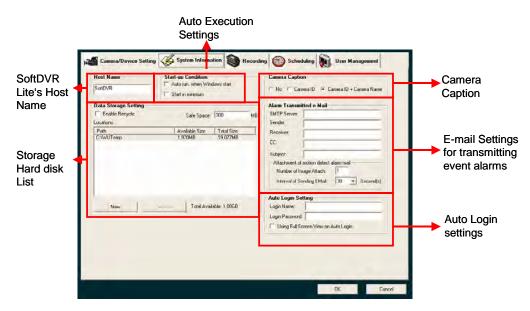
System Information

System Information includes several function settings: Host Name, Auto Execution Settings, Camera Caption, Storage Hard Disks, E-mail Settings to transmit event alarms, Auto Login settings and Video Connection Retry. In SoftDVRTM Pro, there are two other function settings for the Remote Service and Camera Scan functions: Web Service Setting and Camera Scan Interval.

SoftDVRTM Pro System Information window



SoftDVRTM Lite System Information window



Host Name

Administrators can set a hostname for a PC or notebook that has been installed with SoftDVRTM Lite/Pro so that the computer can be identified over the network.

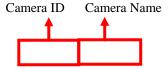
Auto Execution Settings

When starting up the system, 3 modes for **Auto Execution Settings** are available:

- 1. **Auto run, when Windows starts**: SoftDVRTM Lite/Pro will start up automatically when you boot the system
- 2. **Start in minimum**: SoftDVRTM Lite/Pro will start up, and place an icon on the Windows tool bar.
- 3. **Auto Record**: The system will start recording when you boot the system. This function is only supported by SoftDVR Pro.

Camera Caption

Administrators can set up the information to be shown on the bar above the image in the 3 modes: **No, Camera ID**, and **Camera ID** + **Camera Name**.





Adding/Removing Storage Hard Disks

In SoftDVRTM Lite/Pro, administrators can set up a maximum of 16 hard disks per system. From SoftDVRTM Lite/Pro's **Main Window**, you can verify information about available storage under **System Time**.

Adding a Hard Disk

- 1. Click on the button in **Select a Location**. An **Add Data Storage Location** window will pop up to search all the hard disks on the local PC and LAN.
- 2. Select a hard disk from the local hard disks or network hard disks via **My Network Places**. (SoftDVRTM Lite does not support the network storing function).
- 3. Click on the hard disk to add it into the **Location** list. The total storage space will be shown on the top-right of the location list.
- 4. To ensure that recording remains active, administrators can check the **Enable Recycle** box to delete the oldest recording file (FIFO rule) when the total storage space is lower than the safe space, which can be set up in the **Safe Space** box (the minimum safe space of each hard disk is 300 MB to ensure the operating system works properly). If you do not do this, recording will stop when the total storage space is lower than the safe space.
- 5. An Alarm Space box can be set up below the location list. When the total storage space of the system is lower than the safe space plus the alarm space, the system will send a warning email to the email address being set up in the Alarm transmitted email to notify the administrator that the system will stop recording if the total storage space is lower than the safe space if administrator doesn't enable the recycle function.

NOTE

When the available hard disk space is less than the safe space (for example, 300 MB), the system will begin to store video files on the next hard disk to save hard disk space for running the system. If the alarm space setting is 200 MB, when the available storage space on the last hard disk is less than the safe space plus alarm space (500 MB), SoftDVRTM Pro will send an alarm via email to inform the system administrator that the system space is almost full. When the available storage space is less than the safe space, SoftDVRTM Pro will send a **Storage Full and Stop Recording** alarm via email to the administrator, and recording will stop if recycle mode is not activated.

NOTE

The Alarm Space settings function is only provided by SoftDVR Pro. In SoftDVR Lite, the alarm space is fixed at 200 MB.

Removing a Hard Disk

To remove a hard disk, select the hard disk you would like to remove from the list and click on **Remove**.

NOTE

Hard disks cannot share the same directory. For example, c:\123 and c:\456 are not allowed to exist in the list at the same time.

E-mail Settings for transmitting event alarms

Email is one of the event alarm tools provided by SoftDVRTM Lite/Pro. To activate the e-mail alarm system, administrators need to configure e-mail settings, including **SMTP Server**, **Sender**'s e-mail address, **Receiver**'s e-mail address, **CC** to other receivers, **Subject** for the e-mail's title, and **Number of Images Attached** for how many images should be attached. Since the system needs at least 5 seconds to record the current **Motion Detect** alarm and trigger the next one, administrators can select the time interval for sending the next Motion Detect email alarm in **Interval of sending Motion Detect alarm mail**.

Auto Login Setting

This function is used to eliminate the process to run SoftDVR without authentication. Administrators can set up the **Login Name** and **Login Password** of the one user, and then when SoftDVR is started, the system will skip authentication and run SoftDVR as this user's privileges. Also, a **Using full screen view on Auto Login** check box below the **Login Password** can enable the full screen function when SoftDVR is run as **Auto Login Setting**.

Connection Retry (SoftDVR™ Pro only)

In SoftDVR Pro, administrators can set up the video connection retry times to save system resources, since resources will be consumed each time the system re-connects to VPort products to get back the video image when it is corrupted. Two options are available: set up the number of **Retry Times** and **Always Retry**.

NOTE

When the SoftDVR system is busy, or there are not enough system resources, or network traffic is unstable, the video connection may lose contact very quickly, and SoftDVR will need to retry to connect to VPort products to reload the video image. The connect action will be shown on the video screen.

Process Priority (SoftDVR™ Pro only)

We designed a view/record process priority system to meet different user's view and record requirements. Three options can be selected:

1. **Better View**: The system will show all the images it receives and record them. The frame rate of the video for viewing and recording is the same.

- 2. **Normal**: The system will show 1 image each time when it receives 2 images, but the recorded video will record these 2 images. The frame rate ratio of the video for viewing and recording is 1:2.
- 3. **Better Record:** The system will show 1 image each time it receives 3 images, but all three images will be recorded. The frame rate ratio of the video for viewing and recording is 1:3.

The purpose of **Process Priority** is to save system resources when viewing what is being recorded. Users can get better video rate performance for recording video files in **Better Record** than in **Better View**.

NOTE

The video rate performance is affected by many factors. The **Process Priority** function doesn't guarantee the video frame rate for viewing and recording. It just lets the SoftDVR Pro system handle viewing and recording with the customer's priority setting. The real frame rate of video viewing and recording will depend on the status of the system and network resources.

Web Service Settings (SoftDVR™ Pro only)

SoftDVRTM Pro has the **Remote Service** function that allows client users to access SoftDVRTM Pro from a remote site to view video images, control PTZ cameras, and play historical recorded files via any web browser. Before activating the Remote Service function from SoftDVRTM Pro's **Main Window**, administrators must set up the port number first to enable web service. The port number setting is based on the configuration of the network system. If an error message appears when client users access SoftDVRTM Pro via any web browser, change the port number, or check with your network administrator about the port setting.

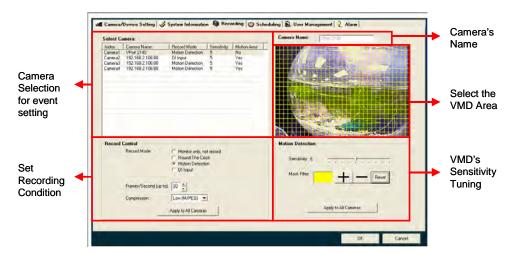
Camera Scan Interval Settings (SoftDVR™ Pro only)

Administrators can set up time intervals to customize camera scan frequency.

Recording

Recording is one of the main functions that SoftDVRTM Lite/Pro provides. Before setting up the **Recording** function, administrators need to configure the storage space first on the **General Settings** page. There are 4 recording modes for SoftDVRTM Pro: **Monitor only, not record, Round-the-clock, Motion Detection**, and **Generic Input Trigger**. However, SoftDVRTM Lite only provides **Monitor only, not record, Round-the-clock**, and **Motion Detection** modes.

SoftDVRTM Pro Recording Page



SoftDVRTM Lite Recording Page



Setting up a Recording Action

- 1. Select the camera for which you want to set up a recording action from the **Camera Selection** for event setting.
- 2. Choose a recording mode from **Set Recording Condition**.

SoftDVRTM Pro provides 4 recording modes, while SoftDVRTM Lite only provides 3.

Monitor only, not record: camera images are only for viewing, not for recording.

Round-the-clock: cameras are always recording when the recording function is activated.

Motion Detect: cameras will start recording when VMD (Video Motion Detection) is triggered.

DI Input (Only in SoftDVR™ Pro): cameras' recording actions can be triggered by DI signals. Administrators can select the DI that is responsible for triggering the recording action.

If administrators wish to configure each camera with same settings, click on **Apply to All Cameras**.

3. With SoftDVR Pro, administrators have more selections for recording MJPEG video images.

Frame/Second (up to): Administrator can choose the maximum recorded frames/second in MJPEG video servers to optimize recording results, including storage space and video playback frame rate.

Compression: MPEG4 and MJPEG compression methods can be used to optimize recording outcomes. MPEG4 compression means requiring more system resources, but takes less storage space. MJPEG compression is the opposite.

4. If the recording mode is chose as Motion Detect, the warning message "Camera X hasn't set up the motion area yet!" will pop-up to inform the administrator to set up the VMD (Video Motion Detection) function if it hasn't been done.

To configure VMD settings in SoftDVRTM Pro, administrators first need to select VMD area by marking blocks in **Select the VMD Area**, and tune the sensitivity in **Motion Detection Sensitivity Tuning**. VMD compares the change of pixels between the pre and post video images. When the change is over the sensitivity's setting, the system will trigger the alarm. In addition, there are some other functions can be used to help with VMD settings. **Mark Area** can change the color of the area line to make it clearer if the image color is close to the color of the area line. The + buttons can be used to enlarge and diminish the selected area. The **Reset** button can clear all the selected areas in the image.

In SoftDVR Lite, there is no **Select the VMD Area** function. Its VMD function compares the change of pixels of the full image. So, only the **Motion Detection Sensitivity Tuning** is provided.

If administrators wish to configure each camera with the same settings, click on **Apply to All Cameras**.

NOTE

VMD is designed to help users build an intelligent video surveillance system, but the variations are very different for different environments, which greatly influences VMD performance. For example, using different lighting or lenses will result in different VMD results for the same environment. For that reason, users should tune the sensitivity in the range of 1 to 10 to determine the optimal result in the application environment. Also, users can use DI/DO devices accompanied with VMD to make the video surveillance more intelligent and precise.

NOTE

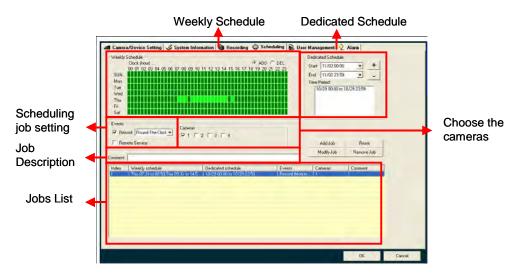
Light and shadows may generate false alarms. To eliminate this kind of noise, try selecting different VMD areas. In addition, some video cameras generate undesired noise in poor lighting conditions. To prevent false alarms, you need to reduce the noise sensitivity, improve the lighting conditions, or improve camera performance.

5. Click on **OK** to save settings and go back to the **Main Window**. To activate the **Recording** function, click on the **Recording** button.

Scheduling

The **Scheduling** function can help administrators set up a timetable for SoftDVRTM Lite/Pro to perform actions at certain time points. The **Scheduling** function provides 2 major tasks: **Recording** and **Remote Service** (only for SoftDVRTM Pro).

SoftDVRTM Lite/Pro Scheduling Page



Setting up a Scheduling Task

1. Two methods are available for setting up the schedule. **Weekly Schedule** is setup for routine jobs performed on a weekly basis. **Dedicated Schedule** is setup for a job working in a special time period. If you set up both at the same time, jobs will be scheduled based on both settings (**Weekly Schedule** "or" **Dedicated Schedule**).

Weekly Schedule: administrators can mark the clock-based time period for each weekday in green to set up the schedule. Choosing the **ADD** option can add the time period, and the **DEL** option can diminish the time period.

Dedicated Schedule: To set up a **Dedicated Schedule**, administrators can change the date and time manually, or select the date from the calendar (pull down menu). When the **Start** and **End** time are set up, click + to add this dedicated time period to the **Time Period** box. To remove a time period, select one from the box and click -.

- 2. SoftDVR[™] Pro provides 2 jobs—**Record** and **Remote Service**—whereas SoftDVR[™] Lite provides only **Record**.
- 3. Administrator should select the cameras that the events work with when **Scheduling** is enabled in the **Camera/Device** list. This list is decided by the **Camera/Device Setting**.
- 4. Administrators can describe the nature of this task in **Job Remark** (max. 60 bytes).
- 5. After taking care of the above settings, click on **New Job** to add this task into the list. To modify a task, select the task in the list and modify settings, and then click on **Modify Job** to update. To remove a task, select the task and click on **Remove Job** to delete the task from the list.

6. Click on **OK** to save modifications and go back to the **Main Window**. To activate the **Scheduling** function, click on the **scheduling** button.

To remove a scheduling job, select the scheduling job in the **Jobs List** and click on the **Remove** button. To modify a scheduling job, select the scheduling job in the **Jobs List** and modify its settings, and then click on the **Modify Job** button. A **Reset** button is provided to clear the settings of a scheduling job selected from the **Jobs List** for adding a new scheduling job.

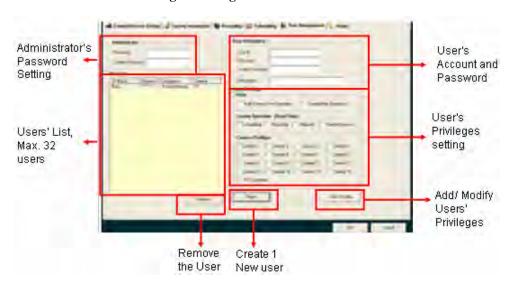
NOTE

Since the **Scheduling** function includes recording and remote service jobs, users should disable the **Recording** and **Remote Service** functions before activating the **Scheduling**.

User Management

SoftDVRTM Pro/Lite can include a maximum of 32 users in a system. Each user can have different privileges for system operation and camera viewing.

SoftDVRTM Pro User Management Page





SoftDVR™ Lite User Management Page

Administrator's Account

The administrator's account is not enabled by default. Once the password is set or new users are added to the system, the **Login/Logout** authentication system will be activated. The username of the administrator's account is always **Admin** or **Administrator**, and the password can be set up in the **User Management** page.

Adding a New User

- 1. Under User Information, enter User ID, Password, Confirm Password, and Description.
- 2. Select User Privilege.

View

- a. Multi-Camera View Operation: allows users to select different viewing formats.
- b. **Camera Map Operation**: allows users to use the E-map management function.

System Operation (Start/Stop)

Administrators can select **Scheduling**, **Recording**, **Playback**, and **Remote Service** options to allow users to use these functions.

Remote Service Login (only for SoftDVRTM Pro)

Administrators can select the cameras that administrators allow users to access from a remote site.

3. In SoftDVRTM Pro, click on **New/Modify** to add this new user to the list. Click **Clear** to re-build a new user. In SoftDVRTM Lite, click on **Update** to add this new user to the list, and click on **New** to create more users. Click on **OK** to save the settings and go back to the **Main Window**.

Modifying User Privilege

- 1. Select the user you want to modify from the list. Information and privilege of this user will be shown on the **User Management** page.
- 2. Make the necessary changes.
- Click on Update to modify. Click on OK to save the settings and return to the Main Window.

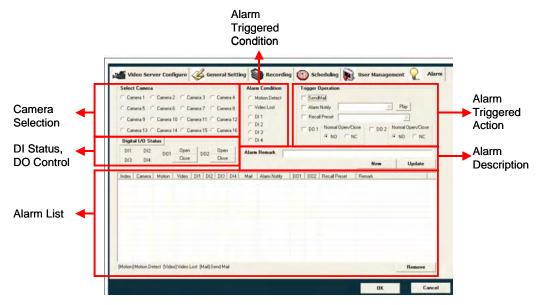
Removing a User

To remove a user from the list, select the user you want to remove and click on **Remove** to delete this user.

Alarm (SoftDVR™ Pro only)

SoftDVRTM Pro provides an Alarm function that can integrate DI/DO devices and VPort Series Video Servers to create a more intelligent video Surveillance system.

SoftDVRTM Pro Alarm Page



Adding a New Alarm

- 1. Select the camera for which you wish to set up an alarm-triggering recording action.
- 2. Select **Alarm Condition** (i.e. what causes the alarm to go off)

Motion Detect: Upon Video Motion Detection (refer to **Recording** section for information on setting up VMD)

Video Lost: Upon loss of video/camera connection or ability to capture video images

DI1, DI2, DI3, and DI4: Upon activation of digital input devices/sensors connected with Moxa VPort products

3. Set up the **Trigger Operation**.(i.e. what happens after the alarm goes off)

SendMail: Send an alarm e-mail (refer to General Setting section for information on setting up the e-mail system).

Alarm Notify: Play a WAV sound of your choice to notify users

Recall Preset: Move PTZ-enabled camera to preset position to monitor and record—If a camera is equipped with the PTZ function, and its preset position has been set up, administrators can establish the interactions between alarms and the PTZ camera.

DO1 and DO2: Trigger digital output device such as alarm light—Moxa VPort Series Video Servers can connect to DI/DO devices, and administrators can set up DO conditions to trigger actions by selecting Normal Open or Normal Close of VPorts.

NOTE

To set up DI/DO operations, administrators can click on **Digital I/O Status** to see the current status of the DI, and reset the DO status by clicking on **Open** and **Close**.

4. Administrators can input some descriptions to explain this alarm in **Alarm Remark**. After all of the settings are done, click on **New/Modify** to add this new alarm to the list. Click on **Clear** to re-build the new alarms. Click on **OK** to save the settings and return to the **Main Window**. At this point, the alarm system will be on.

Modifying an Alarm's Settings

- 1. Select the alarm from the list.
- 2. Change the settings.
- 3. Click on **New/Modify** to modify. Click **OK** to save the settings and return to the **Main Window**.

Removing an Alarm

To remove an alarm from the list, select the alarm and click on **Remove** to delete it.

Software Version Release Note

Current Versions

SoftDVR™ Pro V4.1 IP Surveillance Software	
Version	4.1
Date	2007/11/15
File Size	30,088 KB
Product Description	16-ch Video over IP Surveillance Software
Release Information	1. Supports the VPort 351 series of Industrial Video Encoder
	2. Supports SQL service for database management
	3. For better performance, upgrade your system as follows:
	■ MS Windows XP recommended
	■ Intel Dual Core, 2.0 GHz or above
	■ At least 1 GB of SDRAM
	 Nvidia GeForce or ATI TNT2 video card with 32 MB of display memory or above
	■ DirectX 9.0C or above

SoftDVR™ Lite V4.1 IP Surveillance Software	
Version	4.1
Date	2007/11/15
File Size	21,039 KB
Product Description	4-ch Video over IP Surveillance Software
Release Information	 Supports the VPort 351 series of Industrial Video Encoder For better performance, upgrade your system as follows: MS Windows XP recommended Intel Pentium 4, 2.4 GHz HT(Hyper-Threading) or above At least 512 MB of SDRAM Nvidia GeForce or ATI TNT2 video card with 32 MB of display memory or above DirectX 9.0 or above

Previous Version History

SoftDVR™ Pro V3 IP Surveillance Software	
Version	3.0
Date	2006/7/15
File Size	22,622 KB
Product Description	16-ch Video over IP Surveillance Software
Release Information	Supports the VPort 3310 MPEG4 Video Server

SoftDVR™ Lite V3 IP Surveillance Software	
Version	3.0
Date	2006/1/23
File Size	14,161 KB
Product Description	4-ch Video over IP Surveillance Software
Release Information	Supports the VPort 3310 MPEG4 Video Server

SoftDVR™ Pro V2 IP Surveillance Software	
Version	2.0
Date	2005/4/15
File Size	21,875 KB
Product Description	16-ch Video over IP Surveillance Software
Release Information	1. Supports the VPort 2310 MPEG4 Video Server
	 Supports adjustable MJPEG and MPEG4 recording modes for MJPEG video servers
	3. Change the Camera/Device setting page's UI to support VPort 2310's IP search function
	4. Change the Schedule design for weekly and dedicated schedule setting

SoftDVR™ Lite V2 IP Surveillance Software	
Version	2.0
Date	2005/1/20
File Size	12,501 KB
Product Description	4-ch Video over IP Surveillance Software
Release Information	1. Supports the VPort 2310 MPEG4 Video Server
	2. Change the record format of MJPEG video servers to MJPEG standards to increase the recording frame rate
	3. Change the Camera/Device setting page's UI to support VPort 2310's IP search function
	4. Change the Schedule design for weekly and dedicated schedule setting

SoftDVR™ Pro IP Surveillance Software	
Version	1.7.1
Date	2004/6/30
File Size	13,130 KB
Product Description	16-ch Video over IP Surveillance Software
Release Information	Newly released

SoftDVR™ Lite IP Surveillance Software	
Version	1.2.1
Date	2004/4/21
File Size	11,042 KB
Product Description	4-ch Video over IP Surveillance Software
Release Information	Newly released